



# FACTORY TOUR

Fragrant Passage Candle Company offers a behind-the-scenes factory tour. The guided tour leads visitors through the factory for an up close and personal experience.

Children must be at least 8 years or older. **An adult MUST attend at a ratio of one adult for every two minors.** Pants and closed-toe shoes with rubber soles are required. The factory itself is not wheelchair accessible. Wheelchair visitors are offered a special informative session in the viewing area at the edge of the manufacturing floor.

## **Tour Guidelines:**

1. Reservations are required.
2. Children must be at least 8 years or older. **An adult MUST attend at a ratio of one adult for every two minors.**
3. For your safety, closed-toe rubber sole shoes and pants are required for factory floor access.
4. Each adult must sign a waiver prior to starting the factory tour and must sign for attending minor children.
5. Instructions and other guidelines given by the Fragrant Passage tour guide must be followed without exception.
6. Food, drink and still and video photography are prohibited on the factory floor.
7. Persons with high sensitivity to fragrance, or sensitivity to heat may not be eligible to take the factory tour, for their safety.

## **FAQs**

What are the tour times?

Standard tour appointment times are 10:00am to 2:00pm. Tours prior to 10:00am may be available upon special request. All tours must be arranged in advance.

Is the tour available on weekends?

Tours are designed to showcase the Fragrant Passage candle factory in full production. Typically there is no production on weekends; therefore we do not conduct behind-the-scenes tours on Saturdays and Sundays.

What age requirements are there for the candle factory tour?

Each participant must be at least 8 years of age in order to participate. **An adult MUST attend at a ratio of one adult for every two minors.**

How many people may we have in our group?

There is no limit to the number of people that may arrive in a group. Tour buses are welcome. Groups over 15 people will be broken into smaller groups to facilitate a more personal tour, then reassembled at the end of the experience.

How long is the tour?

Tours are approximately 30 minutes long.

Is the tour wheelchair accessible?

The manufacturing of candles causes a film of wax to form on some surfaces. This wax may damage a wheelchair or other assistance equipment. To accommodate our handicapped guests we offer a special session conducted from an adjacent viewing area. This area is safe and appropriate for the operation of assistance equipment.

How early should I arrive?

Please plan to arrive at least 10 minutes prior to your scheduled tour time.

What are the clothing requirements?

To participate in the factory floor tour we require that each participant wear closed-toe rubber soled shoes. This will both protect feet from brushes with equipment and allow a better grip on the floor when walking through the factory. Long pants are preferred.

Where do I check in for the tour?

Please check in for your tour at the Outlet Store located on the southwest corner of the factory.

How far in advance can I book my tour?

Tour dates and times may be listed as far as 8 to 10 weeks in advance.

What restrictions should I be aware of?

People with elevated sensitivity to fragrance may want to avoid the manufacturing floor tour, as the aromas airborne during candle manufacturing may be intense. Portions of the tour will also expose guests to high temperatures; those sensitive to heat should be aware of this and plan accordingly. Those who have trouble walking for extended periods should consider the 30 minute length of the tour and also plan accordingly.

Am I allowed to handle candles on the production line?

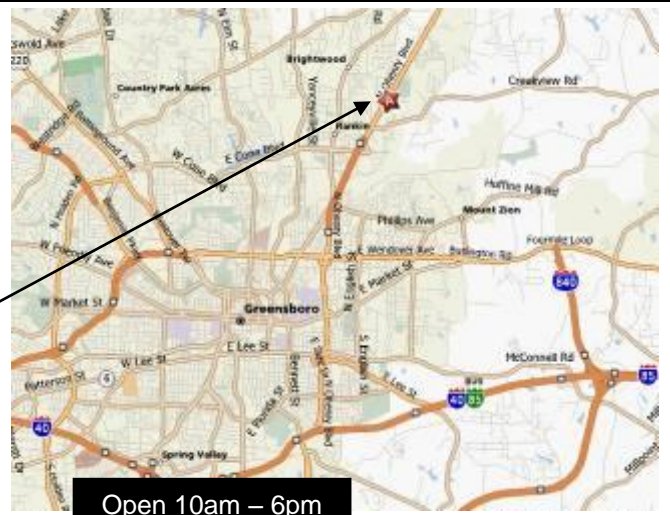
For your safety candles on the line and other in-use wax and candle making items may not be handled during the tour. Your tour guide will pass around pre-made examples that are cool and safe for handling.



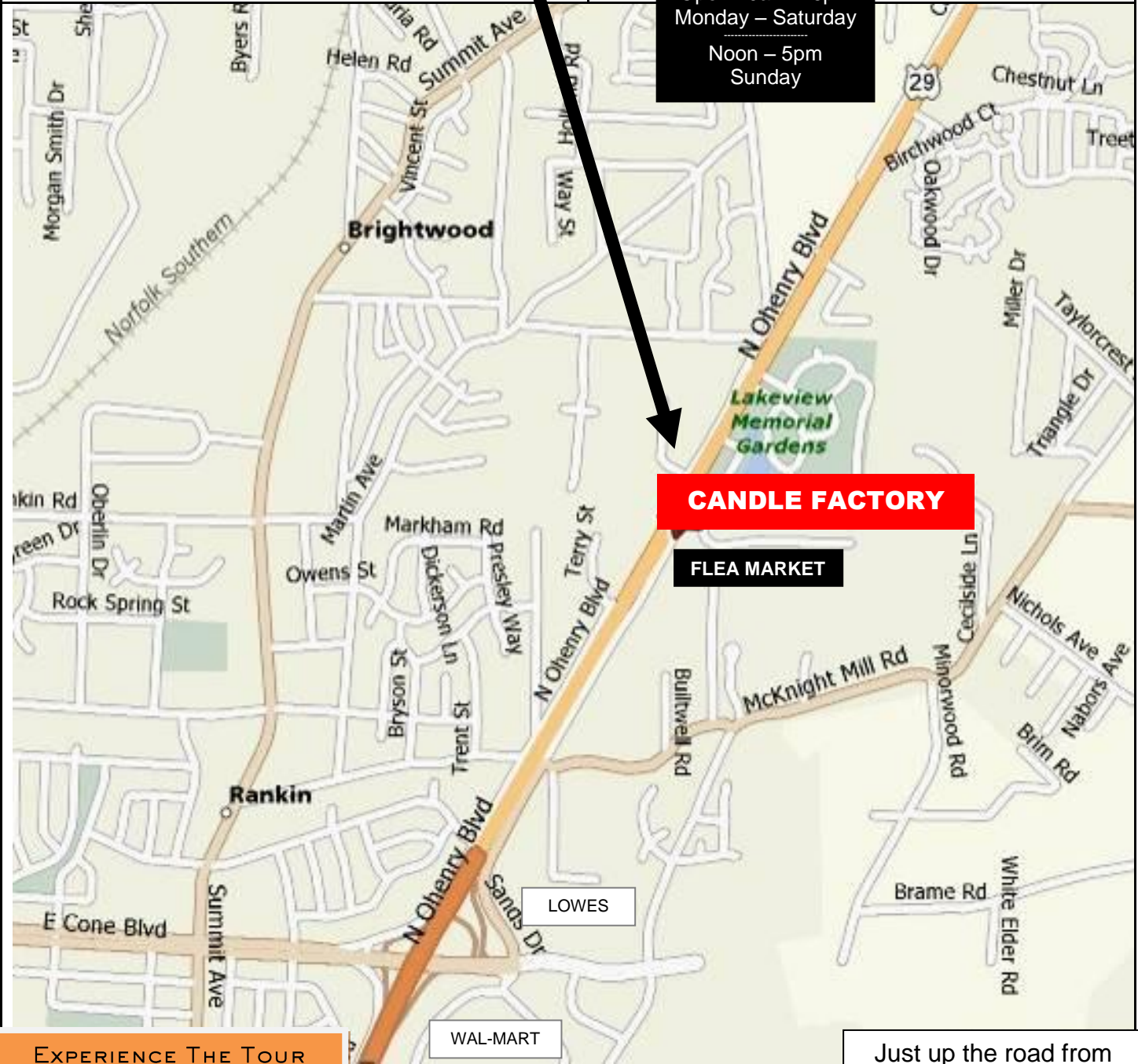


**Fragrant Passage Candle Co.**  
**3500 N. O'Henry Blvd., Greensboro**  
**336.375.8411**  
**[www.fpcandle.com](http://www.fpcandle.com)**

Hwy #29 North  
One mile North of Cone Blvd.  
On the right,  
just before Lakeview  
Memorial Gardens Cemetery



Open 10am – 6pm  
Monday – Saturday  
Noon – 5pm  
Sunday



EXPERIENCE THE TOUR

Just up the road from  
the Flea Market

## The Fragrant Passage Candle Company Parental Tour Waiver and Release

The undersigned individual wishes their child/children (defined as an individual under the age of 18) to receive a guided tour of the Fragrant Passage Candle Company factory. In exchange for this tour, the undersigned parent/guardian agrees to waive and release, on behalf of their children, any and all claims arising from or in any way connected to the tour. Also, the undersigned individuals, their children and their family members waive and release all claims against the Fragrant Passage Candle Company resulting from any accident or injury that may occur on the property. The undersigned individual agrees that if any claim is pursued on behalf of, or in the interest of that child or individual, he/she will reimburse and indemnify the Fragrant Passage Candle Company from any and all claims, damages, liabilities and expenses, including attorney's fees.

The undersigned individual understands the guidelines provided, and will assure their child/children are properly wearing the applicable closed-toe rubber sole shoes and pants.

By signing the form the individual understands that failure to follow safety instructions, ranging from wearing proper clothing to touching machinery, may result in one of two consequences. First, any child disregarding the rules and regulations may be escorted out of the tour to wait at the Outlet Store until the remainder of the tour is completed. Secondly, the entire tour may be terminated. Either may occur at the discretion of the tour guide.

### PARENT/GUARDIAN

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Relationship to Child: \_\_\_\_\_

### CHILD

Name: \_\_\_\_\_

Age: \_\_\_\_\_

Person/School Escorting Child: \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date